

stryker®



BECAUSE
THERE'S NEVER
A GOOD TIME
FOR EQUIPMENT
DOWNTIME

ProCare
SERVICE FROM STRYKER

Reduce Downtime And Increase Equipment Life

Maximising capital investments is more important than ever in today's healthcare environment. Healthcare providers need to get as much as possible from existing assets in an effort to lower overall operating costs. Our ProCare Neptune service solution allow your capital investments to work better for you. That means decreased downtime, increased employee and patient satisfaction, and increased revenue opportunities - all of which better enable you to deliver the best care possible. Let us focus on what we do best - technology and equipment, so your staff can spend more time focusing on what they do best - caring for patients.

Routine service and preventative maintenance help control operating costs. We provide maintenance, service and workflow solutions intended to maximise the life and value of your capital investment and to create opportunities for better patient outcomes.

Stryker's ProCare Service Has Options To Fit Your Unique Needs And Budget

	ProCare Premium	ProCare Plus
Stryker Field Service Engineer Onsite Guaranteed 7am - 6pm AEST Mon - Fri within:	Same Day	Next Day
Attendance onsite at no cost	✓	✓
7am - 6pm AEST Technical Support Hotline:	✓	✓
All Repairs including operator induced damage	✓	
Routine Repairs (excluding operator induced damage)	✓	✓
Preventative Maintenance checks in accordance with AS/NZ3551:2012 Requirements (6 monthly)	✓	25% off
Annual Business Partnership Review conducted with Technical Services Manager into improved operating solutions for the future	✓	

- 1) Timings provided are for metropolitan hospitals. Metropolitan is generally define as within 100km of the state capital. Alternative times will be provided for rural hospitals
- 2) Hospitals requiring response times above their stated guaranteed timeframes will be able to pay an expedited attendance fee of \$1,000 per callout to ensure a FSE attends under same day guidelines

Don't wait to protect your investment.

For more information, contact your Stryker Sales Representative today.

A surgeon must always rely on his or her own professional clinical judgment when deciding whether to use a particular product when treating a particular patient. Stryker does not dispense medical advice and recommends that surgeons be trained in the use of any particular product before using it in surgery.

The information presented is intended to demonstrate the breadth of Stryker product offerings. A surgeon must always refer to the package insert, product label and/or instructions for use before using any Stryker product.

Products may not be available in all markets because product availability is subject to the regulatory and/or medical practices in individual markets. Please contact your Stryker representative if you have questions about the availability of Stryker products in your area.

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